



Dear Customers!

JSC "BCC Invest" (hereinafter - the Company) expresses its respect to you and wishes you success in your professional activities.

Hereby, the Company notifies you that in order to improve the performance of electronic services provided by the Company, in the period from 01.12.2024 to 02.12.2024, the Company will switch to a new automated information system and a new web version of BCC Trade designed to receive electronic services, as well as optimize the operation of the BCC Trade mobile application.

Thus, from 02.12.2024, the web version of BCC Trade will no longer be available for use.

To continue using electronic services through the web version of BCC Trade, you need to click on the link posted on the Company's website.

To continue using electronic services for the maintenance of the BCC Trade mobile application, you need to update the application for the maintenance of the App Store and Google Play.

In order to ensure the smooth operation of the services, the transition to the new system is organized on weekends, however, due to the technical work that follows the transition to new services, short-term delays may occur in the operation of new services of the Company.

If you have any questions or need help, you can call our call center at 303, write to technical support at the email address support_invest@bcc-invest.kz or contact your manager.

We thank you for your understanding and we are sure that the new app will make your experience with us even more convenient!